DANIEL BELMAR

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AI Solutions Engineer | Senior Technical Consultant

Senior Consultant with **10 years of experience** delivering **$100M+ enterprise transformation initiatives**, solutions impacting **50M+ users**, and leading multidisciplinary teams of **30+ professionals** across **pharmaceuticals, banking, telecommunications, energy, and the public sector.**
Combines **program management, technology strategy, and AI-driven transformation** to turn complex business objectives into structured plans, aligned teams, controlled risks, and successful enterprise outcomes from initiation through delivery.

AREAS OF EXPERTISE

- Agile & SAFe Delivery
- AI Agent Architecture & Business Process Automation
- Business & Technology Alignment
- Business Impact & Risk Analysis
- Business Process Analysis
- Business Process Mapping
- Enterprise Architecture & Solution Design
- Enterprise Application Implementation
- Functional Requirements & Specifications
- Gap Analysis
- Process Improvement & Transformation
- Requirements Elicitation & Analysis
- Stakeholder Management
- UAT & Defect Management
- Workshop Facilitation

TECH STACK

- **AI & AUTOMATION:** AI Agents, BPM, Model Context Protocol (MCP), OpenAI API, Prompt Engineering, RAG
- **CLOUD & PLATFORMS:** Appian Platform, AWS, Docker
- **DATA & DATABASES:** ElasticSearch, MongoDB, MySQL, Neo4J, NoSQL, Oracle, SQL Server
- **INTEGRATIONS & APIs:** ETL, Microservices, Middleware Solutions, REST APIs, SOAP APIs, Web Services
- **LANGUAGES & DEVELOPMENT:** CSS, HTML, Java, JavaScript, Python, React
- **PRODUCT & SERVICE MANAGEMENT:** Product Roadmaps, Backlog Prioritization, Service Design, Journey Mapping, User-Centered Requirements, Continuous Improvement
- **SECURITY & IDENTITY:** LDAP, OAuth, SAML, SSO
- **TOOLS & METHODOLOGIES:** Agile, Git, Jira, Scrum, Selenium, SVN

PROFESSIONAL EXPERIENCE

AI Solutions Engineer | Senior Technical Consultant | NTT DATA | Jan 2024 – Present

- **Enabled process transformation impacting 1,000+ users** by leading AS-IS process assessment and TO-BE design for enterprise IT portfolio approvals and assessments, translating business needs into functional and operational requirements.
- **Reduced functional application duplication by 60%** by conducting process and gap analysis across 15+ teams, assessing overlapping capabilities and aligning business and IT stakeholders around target-state solutions.
- **Improved alignment across a $100M+ transformation initiative** by coordinating 8 teams around business requirements, dependencies, risks, process impacts, and executive-level traceability.
- **Enabled $1M in new business opportunities** by leading process discovery and requirements analysis, facilitating stakeholder workshops, identifying operational gaps, and translating findings into transformation opportunities.
- **Improved solution readiness and business alignment** by translating stakeholder needs into process maps, functional specifications, user stories, acceptance criteria, and implementation guidance for technical teams.
- **Improved delivery quality across enterprise implementations** by supporting UAT readiness, test scenarios, defect tracking, requirements clarification, and business validation throughout the delivery lifecycle.

AI & Hyperautomation Engineer | Technical Lead | Telefónica | Jan 2022 – Jan 2024

- Delivered **$15M+ in enterprise initiatives** by leading project execution across **7 software factories** supporting public sector and defense programs.
- Improved delivery performance across **16+ professionals** by coordinating developers, analysts, QA, and infrastructure teams around priorities, risks, and milestones.

Technical Manager | Accenture | Jul 2019 – Jan 2022

- Saved **1,000+ hours annually** by leading automation and process optimization across **15+ enterprise applications** in banking and public sector programs.
- Generated **$25K+ in weekly operational savings** by architecting and launching the **SpiderAPM monitoring platform**, improving system visibility and issue detection.

Software Engineer | Indra | Apr 2016 – Jul 2019

- Enabled secure interoperability for platforms serving **50M+ users** by developing enterprise integration and SSO solutions for **eIDAS and Cl@ve**.
- Improved enterprise data exchange across international programs by delivering **ETL pipelines, SSO integrations, and data processing solutions** for **EUROPOL and the Peruvian Navy**.

EDUCATION

Bachelor of Science in Software Engineering
Universidad Politécnica de Madrid | 2017

CERTIFICATIONS

- **Scrum Master Professional** Certification (SMPC)
- **ITIL** Foundations V4
- **Open AI Agents and Workflows** Certificate
- **Python for Data Science** Certification by IBM
- **Appian Senior Developer** Certification (Level 2)
- **AWS** Educate Introduction to Cloud

LANGUAGES

- **English** — Full Professional Proficiency
- **Spanish** — Native